

GENERAL CONSIDERATIONS

the present General Conditions of Reserve (in ahead General Conditions) will regulate the commercial relation that arises between EDIFICI DELFIN CAN PASTILLA S.L. Apartaments Delfin and the user or client by the hiring made through the forms who APARTAMENTS DELFIN makes their available in their Web www.apartamentsdelfin.com

The reserve through the EDIFICI DELFIN CAN PASTILLA S.L. web sites Apartaments Delfin, will suppose the express acceptance, by the client or user of the pages, of these conditions, as also of the conditions of use established for the navigation of the user by the pages property, EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin.

These conditions will be of application without damage of the application of the legal norms on the matter that are of application for each case.

The General conditions of Hiring regulate the relation of remote sale between EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin and the user or client, in agreement with the legal stipulations, in special, Law 7/1998, of 13 of April, on General Conditions of Hiring, Law 3/2014, of 27 of March by that the consolidated text of the General Law for the Defense of the consumers and Users is modified, to Real Decree 1906/1999, of 17 of December of 1999, by that regulates the Telephone or Electronic Hiring with general conditions, Statutory law 15/1999, of 13 of December, Protection of Data of Personal character, Law 7/1996, of 15 of January of Arrangement of Retail Commerce, and to Law 34/2002 of 11 of July, Services of the Society of the Information and of Electronic Commerce.

POLICY OF CONNECTIONS AND EXEMPTIONS OF RESPONSIBILITY

EDIFICI CAN PASTILLA S.L., Apartaments Delfin does not become person in charge of the content of the Web sites to which the user can accede through the communications established in his Web site and declares that in no case he will come to examine or to exercise no type of control on the content of other sites of the network. Also, it will not either guarantee the technical availability, exactitude, veracity, validity or legality of sites other people's to its property to which can be acceded by means of the connections.

EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin, declares to have adopted all the measures necessary to avoid any damage to the users of their Web site, who could derive from navigation by their Web site. Consequently, EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin, does not become person in charge, in no case, of the possible damages that by navigation by Internet could undergo the user.

EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin, reserves the right to make the modifications that consider opportune, without previous warning, in the General Conditions. These modifications will be able to be made, through his websites, by any permissible form in right and of will be forced fulfillment during the time in which they are published in the Web and until they are not modified validly by other later ones. However, EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin, the right is reserved to apply, in certain cases, Particular Conditions of Hiring with preference to the present General Conditions when it considered it opportune, announcing them in time and forms opportune.

INTELLECTUAL PROPERTY AND INDUSTRIAL

EDIFICI DELFIN CAS PASTILLA S.L., Apartaments Delfin by itself or like assignee, is holder of all the rights of intellectual and industrial property of its page Web, as well as of the elements contained in same (the for a reason or purpose declarative one, images, sound, audio, video, software or texts; marks or logos, combinations of colors, structure and design, selection of used materials, necessary programs of computer for their operation, access and use, etc.), titularidad of EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin. They will be, therefore, works protected like intellectual property by the Spanish legal ordering, being to them applicable as much the Spanish and communitarian norm in this field, like international treaties relative to the matter and subscribed by Spain.

All rights reserved. By virtue of the arranged thing in articles 8 and 32,1, paragraph second, of the Law of Intellectual Property, is prohibited the reproduction, the distribution and the public communication specifically, including their modality of make available, of the totality or leaves from the contents of this page Web, with commercial aims, in any support and by any average technician, without the authorization of EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin.

The user commits itself to respect the rights of Intellectual Property and Industrial Property of EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin. It will be able to visualize the elements of the vestibule and to print them, to copy them and even to store them in the hard disk of its computer or in any other hardware as long as it is, only and exclusively, for its personal and deprived use. The user will have to abstain to suppress, to alter, to elude or to manipulate any protective device or security system that was installed in the pages of EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin.

PREVIOUS INFORMATION TO RESERVE

EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin, informs that the procedure of reserve through its pages Web comes detailed in the corresponding section for the formalization of the reserve.

Also, EDIFICI DELFIN CAN PASTILLA, Apartaments Delfinn informs that the user can have access to the conditions of use that arranges in the same Web.

By the reserve with EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin, through his website, the user or client specifically declares to know, to understand and to accept these conditions of use and the General Conditions. In the same way the user declares to be of legal age and to have the legal standing and to build necessary for the access to the Web sites of EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin and the hiring by means of such. The user is made person in charge responsibly treat confidential and the obtained identity and password in the registry like client, not being able to yield them to another one.

Once carried out the reserve the user will visualize the confirmation of his reserve in screen, having been able to print this one as a proof of the conducted reserve. The confirmation of reserve and the proof of the reserve (impression that the user does) will not have validity as it invoices.

OPERATION OF THE RESERVE

Supply of reserves and reference of prices.

In fulfillment of the effective norm and, in special of Law 34/2002 of services of the society of the information and the electronic commerce, EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin, it offers in the corresponding section for the formalization of the reserve information on all the possible reserves, its characteristics and prices. However, EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin, the right is reserved to retire, to replace or to change the supplies that offer to their clients through their page Web, by means of the simple change in the content of the same ones. Of this form, the products and/or services offered at every moment by website of EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin will be governed by the effective General Conditions in each case. Also, the company will have the faculty to let offer, without previous warning and at any time, the mentioned access to products and/or services.

Indication of the prices.

Each possible offered reserve will have indicated its price and if it has built-in the IVA or any other tax that, in its case, it is of application. The prices indicated in screen will be the

effective ones at every moment except for typesetter error. When the price is different by the reason previously exposed, EDIFICI DOLPHIN DOG TABLET LIMITED LIABILITY COMPANY, Apartaments Dolphin will communicate the client, via email, before coming the collection from the reserve.

Availability.

The availability of the supplies offered by EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin through its page Web can vary based on the demand of the clients. Although EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin updates the data base periodically, the reserve asked for by the client could be complete then. In such case, EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin will send an email to the client informing to him into the impossibility of the availability of the supply.

Modes of payment.

EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin asks for in the reserves through their page Web the data of a credit card, to title of reserve, to guarantee the effectiveness of the same one. We remembered to him that the establishment does not carry out any position in its credit card when making this reserve. The card is only used like guarantee. The establishment reserves the right to verify the validity of the credit card before the arrival of the client. The invoice corresponding to the reserve, will be settled directly in the establishment, or in metalist, with any other way or credit card accepted by the establishment.

MODIFICATIONS

EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin reserves the right to make the modifications that consider oportune, without previous warning, in the content of its Web site. As much with respect to the contents of the Web site, as in the conditions of use of he himself. These modifications will be able to be made through their Web site by any permissible form in right and of will be forced fulfillment during the time in which they are published in the Web and until they are not modified validly by other later ones.

Conditions and Cancellation of the reserve.

The conditions of reserve and cancellation will depend on the type of tariff subscribed at the time of carrying out the corresponding reserve. Two types of tariffs exist to subscribe, that are Flexible Rate and NonRenfundable Rate.

1- FLEXIBLE RATE:

1,1 Prepayment: 30% of the total amount will be charged at any time after carrying out the reserve. The remaining amount will be paid to the arrival to the apartments directly.

1,2 CANCELLATION: If the cancellation or modification of the reserve takes place up to 30 days before the date of arrival, the establishment will not carry out positions. If the

cancellation or modification of the reserve takes place up to 29 days before the date of arrival, the establishment will load 30% of the total amount of the reserve. If the cancellation or modification of the reserve takes place up to 7 days before the date of arrival, the establishment will load 50% of the total amount of the reserve. The later days, or the Appearance will not suppose a position of the 100% of the Reserve. The anticipated check out, will not obtain return some.

2-NON RENFUNDABLE RATE:

2,1 Prepayment: The total amount will be charged at any time after carrying out the reserve.

2,2 CANCELLATION: If any cancellation or modification of the reserve takes place, the establishment will be able loads the 100% of the total amount of the reserve.

CHARGE: Depending on the contracted modalities and its conditions, respect to the cancellations the establishment will load the amount to the number of facilitated credit card a part of the total amount to satisfy.

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Dropping of the claim.

According to established article 103 of Law 3/2014, of 27 of March by that the consolidated text of the General Law for the Defense of the consumers and Users, the provisions of services or goods made according to the clearly customized specifications of the consumer is modified or, or that, by its nature, they cannot be given back or they can be deteriorated or expire quickly, they are exentos of dropping of the claim.

Protection of data.

In accordance with which it establishes Statutory law 15/1999 of Protection of Personal Character data, EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin informs to the users into his websites of which the personal data successfully obtained by the company by means of the situated forms in its pages, they will be introduced in a file under the responsibility of Company, with the purpose of being able to facilitate, to make agile and to fulfill the commitments established between both parts. Also, EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin informs into the possibility of exerting the rights of access, rectification, cancellation, and opposition by means of a writing to the address Av. Bartomeu Riutort 59, CP 07610, Can Pastilla, Palma de Mallorca (ILLES BALEARS). While the opposite does not communicate to us, we will understand that their data have not been modified, that you are committed to notify any variation to us and that we have the consent to answer whichever consultations considers opportune and for the shipment of the asked for information.

Legislation and applicable jurisdiction

Also, EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin, the faculty is reserved to present/display the civil actions or penal that consider by the illegal use of their Web site and contents opportune or by the breach of the present conditions.

The relation between the user and the lender will be governed by the effective norm and of application in the Spanish territory. to arise any controversy the parts will be able to put under their conflicts arbitration or to go on the matter to the ordinary jurisdiction fulfilling the norms on jurisdiction and competition. EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin has their address in ILLES BALEARS, Spain.

In fulfillment of Law 34/2002, into 11 of July, Services of the Society of the Information and of Electronic Commerc(LSSI-CE), EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin inform that he is holder of the Web site www.apartamentsdelfin.com. In agreement with the exigency of article 10 of the mentioned Law, EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin informs into the following data:

The holder of this Web site is EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin, with CIF B-57731002 and social address in Av. Bartomeu Riutort 59, CP 07610, Can Pastilla, Palma de Mallorca (ILLES BALEARS), registered in the Mercantile Registry, the volume 2476, folio 137, leaf PM-68397 and inscription 1^a. The direction of electronic mail of contact with the company is: info@apartamentsdelfin.com.