

GENERAL CONSIDERATIONS

These General Reservation Conditions (hereinafter General Conditions) will regulate the commercial relationship that arises between MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin and the user or client for the contracting carried out through the forms that APARTAMENTS DELFIN makes available to you at your website www.apartamentsdelfin.com

The reservation through the websites of MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin will imply the express acceptance, by the client or user of the pages, of these conditions, as well as the conditions of use established for the user's navigation through the Pages owned by MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin.

These conditions will apply without prejudice to the application of the legal regulations on the matter that are applicable to each case.

The General Contracting Conditions regulate the distance selling relationship between MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin and the user or client, in accordance with the legal stipulations, especially Law 7/1998, of April 13, on Conditions Contracting Law, Law 3/2014, of March 27, which modifies the revised text of the General Law for the Defense of Consumers and Users, to Royal Decree 1906/1999, of December 17, 1999, by which regulates Telephone or Electronic Contracting with general conditions, Organic Law 15/1999, of December 13, on the Protection of Personal Data, Law 7/1996, of January 15, on Retail Trade Regulation, and Law 34/2002 of July 11, on Services of the Information Society and Electronic Commerce.

LINK POLICY AND LIABILITY EXEMPTIONS

MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin is not responsible for the content of the websites that the user can access through the links established on its website and declares that in no case will it proceed to examine or exercise any type of control. over the content of other web sites. Likewise, it will not guarantee the technical availability, accuracy, veracity, validity or legality of sites outside its property that can be accessed through the links.

MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin, declares that it has adopted all the necessary measures to avoid any damage to the users of its website, which may arise from browsing its website. Consequently, MAS HORRACH SERVEIS

MALLORQUINS S.L.U., Apartaments Delfin, is not responsible, in any case, for any damages that the user may suffer from browsing the Internet.

MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin, reserves the right to make the modifications it deems appropriate, without prior notice, in the General Conditions. Said modifications may be made, through their websites, by any means admissible by law and will be mandatory during the time they are published on the web and until they are validly modified by subsequent ones. However, MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin, reserves the right to apply, in certain cases, Particular Conditions of Contract in preference to these General Conditions when it deems appropriate, announcing them in a timely manner.

INTELLECTUAL AND INDUSTRIAL PROPERTY

MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin, by itself or as an assignee, is the owner of all the intellectual and industrial property rights of its website, as well as the elements contained therein (for example, images, sound, audio, video, software or texts; trademarks or logos, color combinations, structure and design, selection of materials used, computer programs necessary for its operation, access and use, etc.), owned by MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Dolphin. They will, therefore, be works protected as intellectual property by the Spanish legal system, both Spanish and Community regulations in this field being applicable, as well as international treaties relating to the matter and signed by Spain.

All rights reserved. By virtue of the provisions of articles 8 and 32.1, second paragraph, of the Intellectual Property Law, the reproduction, distribution and public communication, including the method of making them available, of all or part of the contents of this website, for commercial purposes, in any support and by any technical means, without the authorization of MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin.

The user undertakes to respect the Intellectual and Industrial Property rights owned by MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin. You will be able to view the elements of the portal and even print, copy and store them on your computer's hard drive or on any other physical medium as long as it is solely and exclusively for your personal and private use. The

user must refrain from deleting, altering, evading or manipulating any protection device or security system that was installed on the pages of MAS HORRACH SERVEIS MALLORQUINS S.L.U., Delfin Apartments.

INFORMATION PRIOR TO THE RESERVATION

MAS HORRACH SERVEIS MALLORQUINS S.L.U., Delfin Apartments, informs that the reservation procedure through its web pages is detailed in the corresponding section for the formalization of the reservation.

Likewise, MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin informs that the user can have access to the conditions of use that are available on the same website.

For the reservation with MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin, through its website, the user or client expressly declares to know, understand and accept said conditions of use and the General Conditions. In the same way, the user declares to be of legal age and have the legal capacity and to act necessary to access the websites of MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin and contracting through them. The user is responsible for treating confidentially and responsibly the identity and password obtained in the registration as a client, and cannot transfer them to another.

Once the reservation is made, the user will see the confirmation of his reservation on the screen, being able to print it as proof of the reservation made. The reservation confirmation and the reservation voucher (print made by the user) will not be valid as an invoice.

OPERATION OF THE RESERVATION

Offer of reservations and price reference.

In compliance with current regulations and, especially Law 34/2002 on services of the information society and electronic commerce, MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin, offers in the corresponding section for the formalization of the reservation information about all possible reservations, their characteristics and prices. However, MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin reserves the right to withdraw, replace or change the offers offered to its clients through its website, by simply changing their

content. In this way, the products and/or services offered at any time by the website of EDIFICI DELFIN CAN PASTILLA S.L., Apartaments Delfin will be governed by the General Conditions in force in each case. Likewise, the company will have the power to stop offering, without prior notice and at any time, access to the products and/or services mentioned.

Indication of prices.

Each possible reservation offered will have its price indicated and whether it includes VAT or any other tax that may be applicable. The prices indicated on the screen will be those in force at all times except for typographical errors. When the price is different for the aforementioned reason, MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin will notify the client via e-mail.

Availability.

The availability of the offers offered by MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin through its website may vary depending on customer demand. Despite the fact that MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin updates the database periodically, the reservation requested by the client could be complete at that moment. In this case, MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin will send an e-mail to the client informing them of the impossibility of the availability of the offer.

Payment Methods.

MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin requests in the reservations through its website the data of a credit card, holder of the reservation, to guarantee the effectiveness of the same. We remind you that the establishment will make the charge corresponding to the type of rate chosen, at the time the reservation is made to guarantee it. The amount that remains to be paid at the establishment will be settled directly upon arrival, either in cash, by credit card or in any other way accepted by the establishment.

MODIFICATIONS

MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin reserves the right to make any changes it deems appropriate, without prior notice, to the content of its website. Both in relation to the contents of the website, and in the conditions of use of the same. Said modifications may be made through its website by any means admissible by law and will be mandatory

during the time they are published on the web and until they are validly modified by subsequent ones.

Conditions and Cancellation of the reservation.

The reservation and cancellation conditions will depend on the type of rate subscribed at the time of making the corresponding reservation. There are two types of rates to subscribe, which are Flexible Rate and Non-Refundable Rate.

1- FLEXIBLE RATE:

1.1 PREPAYMENT: 30% of the total amount will be charged at any time after making the reservation. The remaining amount will be paid directly upon arrival at the apartments.

1.2 CANCELLATION: If the cancellation or modification of the reservation occurs up to 30 days before the arrival date, the establishment will not charge. If the cancellation or modification of the reservation occurs up to 29 days before the arrival date, the establishment will charge 30% of the total amount of the reservation. If the cancellation or modification of the reservation occurs up to 15 days before the arrival date, the establishment will charge 50% of the total amount of the reservation. The following days, or the non-appearance will suppose a charge of 100% of the Reservation. Early departure will not get any refund.

2- NON-REFUNDABLE RATE:

2.1 PREPAYMENT: The total amount will be charged at any time after making the reservation.

2.2 CANCELLATION: If any cancellation or modification of the reservation occurs, the establishment may charge 100% of the total amount of the reservation.

Withdrawal.

According to the provisions of article 103 of Law 3/2014, of March 27, which modifies the consolidated text of the General Law for the Defense of consumers and Users, the supplies of services or goods made in accordance with the specifications of the consumer or clearly personalized, or that, by their nature, cannot be returned or can deteriorate or expire quickly, are exempt from withdrawal.

Data Protection.

In accordance with the provisions of Organic Law 15/1999 on the Protection of Personal Data, MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin informs the users of its websites that the personal data collected by the company through the forms located on its pages, will be entered in a file under the responsibility of the Company, in order to facilitate, expedite and fulfill the commitments established between both parties. Likewise, MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin informs of the possibility of exercising the rights of access, rectification, cancellation, and opposition by writing to the address Av. Bartomeu Riutort 59, CP 07610, Can Pastilla, PALMA DE MALLORCA (ILLES BALEARICS). As long as you do not notify us otherwise, we will understand that your data has not been modified, that you agree to notify us of any variation and that we have the consent to answer as many queries as you deem appropriate and to send the requested information.

Applicable law and jurisdiction

Likewise, MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin reserves the right to present civil or criminal actions that it deems appropriate for the improper use of its website and contents or for breach of these conditions.

The relationship between the user and the provider will be governed by current regulations and applicable in Spanish territory. If any controversy arises, the parties may submit their conflicts to arbitration or go to the ordinary jurisdiction, complying with the rules on jurisdiction and competence in this regard. MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin is domiciled in ILLES BALEARS, Spain.

In compliance with Law 34/2002, of July 11, on Services of the Information Society and Electronic Commerce (LSSI-CE), MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin informs that it is the owner of the website www.apartamentsdelfin.com, In accordance with the requirement of article 10 of the aforementioned Law, MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin reports the following data:

The owner of this website is MAS HORRACH SERVEIS MALLORQUINS S.L.U., Apartaments Delfin, with CIF B-57180788 and registered office at Av. Bartomeu Riutort 59, CP 07610, Can Pastilla, PALMA DE MALLORCA (ILLES BALEARS), registered in the Mercantile Registry, in volume 2476, page 137, sheet PM-68397 and 1st

inscription. The email address for contact with the company is:
info@apart